



meli mélo -Yuki No Koe

Terms & Conditions and Cancellation Policy (Winter 2025)

Please confirm the following Terms & Conditions.

- Reservations are generally accepted through the TableCheck website
- Menu items are subject to change depending on market availability
- Seat requests may not always be accommodated
- Reservations for course menus must be made by 12:00 p.m. on the day before your visit
- Please inform us of any allergies or dietary restrictions in advance
 - Requests made on the day may not be accommodated
- A deposit is required for reservations. Payment is made through TableCheck, or via a separate payment link depending on the number of guests
- Deposits will be refunded or forfeited in accordance with the cancellation policy
 - Refunds will generally be processed through the same payment method
- If you arrive more than 20 minutes late without prior notice, your reservation will be automatically cancelled
- In the case of a no-show, 100% of the course fee or applicable cancellation fee will be charged
- All cancellation fees are inclusive of tax

Cancellation Policy

- Seating only (Lunch)
 - Cancellation after 2:00 p.m. the day before Number of guests × 2,500 yen
 - Seating only (Dinner)
 - Cancellation after 5:00 p.m. the day before Number of guests × 5,000 yen
 - Course menu reservation (Dinner)
 - Cancellation up to 72 hours before No charge
 - Cancellation up to 48 hours before Number of guests × 50% of the course fee
 - Cancellation after 5:00 p.m. the day before Number of guests × 100% of the course fee
 - Group reservations (10 or more guests)
 - Cancellation within 10 days Number of guests × 100% of the course fee
 - The final guest count must be confirmed at least 5 days prior to the reservation
- (Please note that changes may not be accepted depending on the booking situation)

If you need to cancel due to special circumstances, please contact us directly



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TableCheck: <https://www.tablecheck.com/en/shops/meli-melo/reserve>