

Cleaning Types & Schedule

This table below is the Standard Cleaning Schedule included in all Setsu stays, except the Penthouses. Some stay plans will have different cleaning schedules, please confirm with our Reservations team if you are unsure.

2025-26 Winter Penthouse Stays															
We will provide Stay Clean Daily service for Penthouse stays during the 2025-26 winter season. Please note that this cleaning service will not be available in the summer; summer cleaning will be provided as outlined in the table below.															

Nights	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
1	C/I	C/O													
2			C/O												
3				C/O											
4					C/O										
5						C/O									
6							C/O								
7								C/O							
8									C/O						
9										C/O					
10											C/O				
11												C/O			
12													C/O		
13														C/O	
14															C/O

Cleaning Type 1: Daily Clean

- Cleaning of kitchen and bathroom
- Towel change (if required)
- Garbage collection
- Making of beds
- No linen and room wear change
- No vacuuming of your suite

Cleaning Type 2: Stay Clean

- Cleaning of kitchen and bathroom
- Towel change (if required)
- Garbage collection
- Making of beds
- Linen and room wear change
- Dusting and vacuuming of your suite

In cases where the stay clean schedule falls on the day before the check-out date, our Front Desk team will ask during check-in whether guests would prefer to reschedule their stay clean service for a different day.

Please note the housekeeping team will not organise or tidy guests' belongings to ensure nothing is misplaced or disposed of by error. The cleaning team will only handle dishes left in the sink and dispose of rubbish placed in the rubbish bin.

Room Amenities & Extras

As part of our commitment to reduce waste and protect the environment, Setsu Niseko has developed policies that help achieve this whilst maintaining guest service levels. Further, we have selected products based on their environmental impacts, sourcing Hokkaido made, choosing recycled and organic based products where possible.

Room Amenities

Body soap, shampoo and conditioner along with Lupicia tea and Nespresso coffee capsules will be provided in all suites. We have a unique selection of these amenities for Penthouse guests.

The below amenities will be available upon request during check-in. We have done so to reduce waste.

- Toothbrush & Toothpaste
- Comb
- Cotton Buds & Cotton Pads
- Razor
- Shower Cap

Room Extras

At Setsu Niseko we have the below room extras available for all our guests. These items are in limited supply, so please request in advance to avoid disappointment.

- Anti-Slip Bath Mat
- Shower Chair
- Baby Bath Tub
- Baby Cot
- Bed Guard
- Child Step Stool
- Child Toilet Seat
- Diaper Bin
- High Chair
- Kids Plates & Utensils
- Curling Hair Dryer
- Hair Iron
- Fan
- Heater
- Vase
- Wheelchair