



SETSUMI  
NISEKO

W - Refers to winter rates.  
G - Grand Fondo package is available. Please contact us at [stay@setsuniseko.com](mailto:stay@setsuniseko.com) for any enquiries.

| Penthouse Service Inclusions       | Notes                                                                                                                                           |
|------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------|
| Personalised concierge services    | Our Concierge Team will reach out to all Penthouse guests once they book to help plan any portion of their stay.                                |
| Unique welcome set                 | Penthouse guests will have a unique welcome set that has a mix of basic food and gourmet Hokkaido items to indulge and enjoy during their stay. |
| Turn down service                  | Guests will have their beds turned down each evening during their stay.                                                                         |
| Exclusive pillow selection         | Access to a large selection of pillows to elevate their rest during their stay.                                                                 |
| One on-site reserved parking space | An underground parking space on-site will be available for the guests during their stay.                                                        |

Infants: 0-6 years old (Checklist only)

Infants: 0-6 years old (Sharing existing bedding with adults)

\*Baby cot is available on request (Free of Charge)

JPY5,000 per adult and JPY3,500 per child  
Free for infants when sharing a bed with adults

Made more than 21 days prior to arrival

- The payment is due 21 days prior to arrival.

Made within 21 days prior to arrival

- The accommodation total is required at the time of reservation

Our Accounts team will invoice when it is due.

1-14 nights  
- 100% of the accommodation total is chargeable if cancelled within 2 days prior to arrival.

15 nights or longer, or when reserving 5 rooms or more regardless of the stay length:  
- 50% of the accommodation total is chargeable if cancelled between 3-7 days prior to arrival.  
- 100% of the accommodation total is chargeable if cancelled within 2 days prior to arrival.

- 1-2 nights - No cleaning provided
- 3-4 nights 1 x Light Clean provided during stay
- 5-6 nights 1 x Light Clean and 1 x Stay Clean provided during stay

\*The Stay Clean includes in addition to the Light Clean service, vacuuming of your suite, linen & room wear change.

To be eligible for commission, agencies must provide proof of valid travel industry registration. (e.g., Travel Business License, Travel Service Arrangement Registration, or IATA/TIDS number).

6 - 21 May and 9 - 26 November 2026